

<b>Notice of References Cited</b>		Application/Control No.	Applicant(s)/Patent Under Reexamination 09/829,866 SMITH ET AL.	
		Examiner	Art Unit	Page 1 of 2 Scott L. Jarrett 3623

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-5,485,369	01-1996	Nicholls et al.	705/9
*	B	US-5,623,404	04-1997	Collins et al.	705/9
*	C	US-5,798,950	08-1998	Fitzgerald, Joseph Michael	703/17
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Weigel, Don et al., Applying GIS and OR Techniques to Solve Sears Technician-Dispatching and Home-Delivery Problems Interfaces, January-February 1999, Vol. 29, No. 1, Pages 112-130
	V	Partyka, Janice G. et al., On the Road to Service OR/MS Today, August 2000
	W	Hodl, James J., Wal-Mart Could Shift Major Appliance Landscape HFN, September 4, 2000
	X	Baeb, Eddie, Rivals aiming to pull plug on Sears' appliance push Crain's Chicago Business, September 25, 2000

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

<b>Notice of References Cited</b>		Application/Control No. 09/829,866	Applicant(s)/Patent Under Reexamination SMITH ET AL.	
		Examiner Scott L. Jarrett	Art Unit 3623	Page 2 of 2

**U.S. PATENT DOCUMENTS**

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
A	US-			
B	US-			
C	US-			
D	US-			
E	US-			
F	US-			
G	US-			
H	US-			
I	US-			
J	US-			
K	US-			
L	US-			
M	US-			

**FOREIGN PATENT DOCUMENTS**

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
N					
O					
P					
Q					
R					
S					
T					

**NON-PATENT DOCUMENTS**

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)		
U	User's Guide to ROADNET 5000: Routing & Scheduling System Version 5.6 Roadnet Technologies United Parcel Service of America, Inc., 1996		
V			
W			
X			

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.